Hi Nvolve User,

We're excited to share an important update that strengthens the security of your users' accounts while keeping your workflow smooth and simple.

As part of our ongoing commitment to protecting your data and meeting the latest GDPR and industry security standards, we've upgraded the way passwords are stored within our platform. Passwords are now protected using irreversible salted hashing, a best-practice method used by leading security-focused organisations worldwide.

What does this mean for you?

Because hashed passwords can't be decrypted, it's no longer possible to view an existing user's password. But don't worry, we've made sure the process of managing user access remains quick and convenient.

Here's what's new (and better!):

Stronger security by design

Your users' passwords are now protected using modern, industry-approved methods that significantly reduce risk and enhance compliance.

A simple way to create new passwords

Need to provide a user with a password? Just click "Generate" to instantly create a new, viewable password. You can even edit it before saving, giving you full control with minimal extra steps.

Even easier for users with email addresses

If a user has an email linked to their account, you can simply click "Send Login Details." They'll receive a secure password-reset link and can set their own password in seconds. No manual handling required.

Why this is great news

This update not only boosts security but also reduces your responsibility for handling sensitive information. It's a safer, more modern, and more user-friendly approach that keeps your organisation protected while maintaining the flexibility you're used to.

We're committed to continually improving your experience and keeping your data safe. If you have any questions about this update, our team is always here to help.

Thanks for being part of our community. More improvements are on the way, and we can't wait to share them with you.

Warm regards,

The Nvolve Team